HealthBaby
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URGENT NOTIFICATION AND OFFICIAL LEGAL STATEMENT

Date: September 23, 2026
To: All HealthBaby Members, Clients, and the General Public
From: HealthBaby Management

SUBJECT: Official Clarification of Employment Status and Notice of Legal Action Regarding Former Employee CHOW, Hoi Ching Seasea (周海靜)

HealthBaby (hereinafter referred to as "the Company") issues this urgent official statement to alert our members and the public regarding the unauthorized and unlawful activities of a former employee. We are releasing this notice to mitigate any potential risks to our clients and to reaffirm our absolute commitment to your privacy and safety.

1. Clarification of Employment Status and Summary Dismissal

The Company officially confirms that Ms. CHOW, Hoi Ching Seasea (周海靜), who commenced employment with HealthBaby on August 28, 2026, has been summarily dismissed. Her employment was officially terminated on September 22, 2026, due to continuous and severe violations of the Company's service standards. Effective immediately upon her dismissal, Ms. Chow holds no affiliation with HealthBaby and is strictly prohibited from representing the Company in any capacity.

2. Acknowledgment of Harassment

The Company has been made aware of deeply disturbing incidents in which this former staff member has been maliciously contacting and harassing existing clients. We strictly condemn this unacceptable behavior. The management deeply regrets any distress this individual's actions have caused to our valued clients following her termination.

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3. Breach of Privacy and Impending Legal Action

HealthBaby enforces a strict Client Data Privacy Policy. Ms. Chow's actions involve the unauthorized access, retrieval, and misuse of the Company's proprietary customer information without the consent of the Company or the affected clients. This constitutes a gross violation of privacy laws and our internal security protocols. Consequently, the Company is taking immediate and aggressive legal action against her to hold her fully accountable for these unlawful breaches.

4. Criminal Police Report

Given the malicious nature of the harassment and the unauthorized misappropriation of personal data, the Company has escalated this matter to law enforcement as a criminal offense. A formal case has been reported to the Hong Kong Police Force under **Case No. ERC2609232143355**. We will fully cooperate with the authorities to ensure swift justice and the protection of our clients.

Advisory to Clients:

We are here to support you; if you require any assistance from the management team regarding this matter, please feel free to reach out to us at compliance@healthbaby.hk.

Sincerely,
The Management Team
HealthBaby